Scott Richards, Director of Training and Employee Engagement at designDATA

Scott joined designDATA in July 2017 after a long career at IBM. He started his career as an Assembler programmer and product tester and then worked as a customer support rep and presales software engineer. In 2002, Scott became a Technical Sales Manager and eventually moved into the training arena.

At designDATA, Scott runs weekly webinars for clients and provides onsite training on a number of topics, including cybersecurity and the MS Office Suite. He is a strong believer in the power and importance of "communication excellence" and works to incorporate this into the training programs he develops for both customers and designDATA staff.

Scott holds a Bachelor of Arts degree in Computer Science from Brown University. He is a certified Microsoft Office Specialist in Excel, Outlook, PowerPoint, and Word and is a member of the Association for Talent Development (ATD).